



DEPARTMENT OF THE NAVY
OFFICER IN CHARGE OF CONSTRUCTION
RESIDENT OFFICER IN CHARGE OF CONSTRUCTION
SOUTHWEST DIVISION, NAVAL FACILITIES ENGINEERING COMMAND
MARINE CORPS LOGISTICS BASE, BUILDING 198
BARSTOW, CA 92311-5050

IN REPLY REFER TO:

5 Aug 10

RMA Land Construction, Inc.
Attn: Roy Mohammad
3061 E. La Palma Avenue
Anaheim, CA 92806

SUBJ: Letter of Commendation for Refurbish 16 Restrooms B573, Yermo Annex, Barstow, CA

Mr. Roy Mohammad,

I would like to take this opportunity to thank RMA Land Construction, Inc., for the exceptional job your personnel are performing currently completing Contract Number N62473-08-D-8643, Task Order 0008, Refurbish 16 Restrooms in Building 573. The level of communication, coordination, quality and response to customer needs have created a wonderful working relationship, with trust and minimal oversight from the Government.

The partnering approach RMA is implementing is second to none. Mr. Rupert's and Mr. Rohlke's ability to be flexible and mobile while coordinating with the end-users has created a seamless project execution. An example of this flexibility and mobility was seen when RMA developed a phasing schedule which included requesting to work on four (4) out of the 16 restrooms, leaving 12 open restrooms for Building 573's occupants to use during construction. The second four restrooms identified were 3, 3A, 8, and 8A. The end-users required 8 and 8A to remain available, which caused RMA to select restrooms 6 and 6A instead of the previously scheduled 8 and 8A, and maneuvered work crews and subcontractors to accommodate the new phasing schedule. RMA coordinated with all suppliers and subcontractors ensuring timely delivery of supplies and appropriately scheduled subcontractors for restrooms 6 and 6A, while rescheduling work and delivery of supplies for restrooms 8 and 8A. RMA was very willing to adjust their schedule to accommodate the end-user and the Government, without affecting the overall contract period of performance or cost. RMA is currently on track to complete the project within the original contract period of performance, and has received zero complaints from the end-user.

This pro-active approach was also witnessed in RMA's Quality Control (QC) process, and their ability to identify concerns, and develop realistic and reasonable solutions prior to the Government's involvement. RMA's QC Managers, Mr. Stanclift and Mr. Barta, provided the Government with a worry-free project by communicating these realistic and reasonable solutions, with minimal need for the Government's involvement.

Furthermore, during initial construction, RMA determined that by redesigning the shower layout to a standardized design for all the restrooms, a more efficient layout allowed for an aesthetically pleasing design with high-quality products ensuring functionality. Additionally, finishes and systems provided exceeded the specification requirements; specifically the flooring material, which exceeds the quality standards stated in the contract, and the HVAC system, which exceeds the air changes requirements stated in the contract.

It is a privilege to work with RMA and your personnel, and I look forward to future opportunities to partner with RMA.

Sincerely,

Donnie Keeney
Engineering Technician
ROICC Office, MCLB, Barstow, CA